CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/08/2011 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) M	ULTIPLE CC	DNSTRUCTION	(X3) DATE SURVEY		
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING 00		00	COMPLETED	
			B. WIN	08/11/2	011		
NAME OF F	DROWNER OF GUIDNI IED		_!	STREET A	ADDRESS, CITY, STATE, ZIP CODE		
NAME OF F	PROVIDER OR SUPPLIER	<u>.</u>		1251 W	EST 96TH STREET		
RITTENH	HOUSE SENIOR LIV	/ING OF INDIANAPOLIS		INDIAN	APOLIS, IN46260		
(X4) ID	SUMMARY S	TATEMENT OF DEFICIENCIES	ID		PROVIDER'S PLAN OF CORRECTION		(X5)
PREFIX	•	CY MUST BE PERCEDED BY FULL		PREFIX	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA	TE.	COMPLETION
TAG	REGULATORY OR	LSC IDENTIFYING INFORMATION)		TAG	DEFICIENCY)		DATE
R0000					DIGGLAMATED "		
	This visit was for a State Residential			0000	DISCLAIMERPreparation ar		
	Licensure survey. Survey Dates: August 9, 10, & 11, 2011. Facility Number: 003282 Provider Number: 003282 AIM Number: N/A				implementation of this plan of correction does not consitute		
					admission or agreement by Rittenhouse Senior Living of Indianapolis of the truth of the		
					facts, findings, or other	- -	
					statements as alleged by the	е	
					preparer of the survey/inspe	ction	
					dated August 11, 2011. Rittenhouse Senior Living of	f	
	Survey Team:				Indianapolis specifically rese	erves	
	Courtney Hamilton, RN -TC Christi Davidson, RN				the right to move to strike or exclude this document as		
					evidence in any civil, crimina	al or	
		, :			administrative action not rela		
	Census Bed Type	··			directly to the licensing and/		
		.			certification of this facility or		
	Residential: 83				provider.		
	Total: 83						
	Census Payor Ty	pe:					
	Other: 83						
	Total: 83						
	Sample: 7						
	These state resid	ential findings are cited					
		th 410 IAC 16.2-5					
	in accordance wi	un 410 IAC 16.2-5					
	•	ompleted on August 16,					
	2011 by Bev Fau	ılkner, RN					
LABORATOR	Y DIRECTOR'S OR PROV	/IDER/SUPPLIER REPRESENTATIVE'S SIG	 GNATURE		TITLE		(X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

VPGE11

Facility ID:

003282

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING 00 08/11/2011			ETED		
	PROVIDER OR SUPPLIER	/ING OF INDIANAPOLIS	STREET ADDRESS, CITY, STATE, ZIP CODE 1251 WEST 96TH STREET INDIANAPOLIS, IN46260				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION)	PRI	D EFIX AG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA' DEFICIENCY)	ΓE	(X5) COMPLETION DATE
R0036	resident 's physici representative who (1) a significant de physical, mental, or (2) a need to alter is, a need to discontreatment due to a commence a new Based on record facility failed to to notify when resugar (FSBS) resist parameters. The affect 1 of 7 resignification orders. Findings include Resident #80's residual to the action of the action o	review and interview, the follow physicians orders esidents fingerstick blood sults were above or below this had the potential to dents reviewed for (Resident #80) : : : : : : : : : : : : : : : : : :	R003	6	1) What corrective action(s) be accomplished for those residents found to have beer affected by the deficient practice: The nurse in questic regarding this specific notific and documentation has rece a Corrective Action documen regarding this deficiency. All licensed nurses shall receive in-service education regardin facility "Notification Policy - Physicians, Residents, Responsible Parties". 2) How facility will identify other resid having the potential to be affiby the same deficient practic and what corrective action we taken: All residents receiving checks have the potential to affected. 3) What measures we be put into place or what system changes the facility willmake ensure that the deficient practices not recur: The Licensed Nurses shall receive in-serviced ducation to include the facility policy "Notification Policy - Physicians, Residents, Responsible Parties" and pro-	on ation ived by the dents ected e accu be will temic to ctice ce ity	10/13/2011

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MU	(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY		
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUIL	DING	00	COMPI			
			B. WING	G		08/11/2	2011		
NAME OF P	PROVIDER OR SUPPLIER		•		ADDRESS, CITY, STATE, ZIP CODE EST 96TH STREET	•			
		VING OF INDIANAPOLIS			APOLIS, IN46260				
(X4) ID		TATEMENT OF DEFICIENCIES		ID	PROVIDER'S PLAN OF CORRECTION		(X5)		
PREFIX TAG	`	CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION)		PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	ATE	COMPLETION DATE		
IAG		irrent Medication	+	IAG	documentation in the clinica		DATE		
					record of these	u			
		Records (MAR) for May,			notifications.Licensed Nurs	es			
		11 indicated the resident's			who do not follow the "Notif				
	_	less than 70 at 8 A.M.,			Policy" correctly shall receive				
	on the following				disciplinary action in the for written reprimand and poter				
	·	05/2011, 05/18/2011,			for termination from their po				
		06/2011, 06/14/2011,			should there be any	5.0011			
	07/05/2011, 07/2	22/2011.			reoccurence.4) How the				
					corrective action(s) will be				
A current facility policy provided by the					monitored to ensure the de				
	Administrator on 08/11/2011 at 9:00 A.M., titled, "Notification Policy-Physicians, Residents, Responsible				practice will not recur, i.e., very quality assurance program				
					put into place:The Resident				
					Director will audit the clinica				
	-	d"notify the resident's			records of thoses residents				
		change in condition			receiving accu checks to er	sure			
	^ *	structions/orders received			compliance with the facility "Notification Policy". These				
	from the physicia				audits will be performed five				
	i i i i i i i i i i i i i i i i i i i	an			times per week for 2 weeks				
	An interview wit	th the Director of Nursing			geginning 8/31/11, 3times p	er			
		8:45 A.M., indicated, "if			week for 2 weeks, 1 time pe				
					week for 2 weeks and 2 tim				
		physician it should be			month ongoing. Results of audits shall be documented				
	documented in the	ie nurses notes."			what date the systemic cha				
	m1 11 1	1.1			will be completed:Date of	-			
		d documentation of			completion 10/13/2011 to				
	1 2	ation of the low blood			complete number of weeks	listed.			
	sugars.								

003282

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE (A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/11/2011				
	PROVIDER OR SUPPLIER	II I VING OF INDIANAPOLIS	STREET ADDRESS, CITY, STATE, ZIP CODE 1251 WEST 96TH STREET INDIANAPOLIS, IN46260				
(X4) ID PREFIX TAG	(EACH DEFICIEN REGULATORY OR	TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	(X5) COMPLETION DATE		
R0086	applicable laws; a (2) has full authori (A) organization; (B) management; (C) operation; and (D) control; of the licensed fac The delegation of licensee does not of the licensee. Based on record facility failed to Alzheimer's/Spec form was accurated. The facility's Alz Special Care Unit 12/2010, was proposed for the disclosure for the	cility. any authority by the diminish the responsibilities review and interview, the ensure the cial Care Unit Disclosure tely completed. cheimer's/Dementia it disclosure form, dated ovided by the n 08/11/2011 at 12:45 commindicated, "Have fficials cited the care facility during the past c] for inappropriate use emical restraints?" The	R0086	1) What corrective action(s) be accomplished for those residents found to have bee affected by the deficient practice:the Alzheimer's/Dementia Speci Care Unit Disclosure Form of 12/2010 has been corrected the "yes" box being checked where the form indicates "Hastate or federal officials cited care program/unit or facility during the past twelve month inappropriate use of physical chemical restraints?".2) How facility will identify other resin having the potential to be affected and what corrective action what corrective action what care Unit have the potential affected.3) What measures be put into place or what system changes the facility will maken sure that the deficient pradoes not recur:The Alzheimer's/Dementia special care Unit disclosure form is completed one time annually	ial dated with I ave d the hs for all or w the dents fected be vill be on the ial to be will stemic e to ctice		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE COI A. BUILDING B. WING	NSTRUCTION 00	(X3) DATE SURVEY COMPLETED 08/11/2011		
	PROVIDER OR SUPPLIER	/ING OF INDIANAPOLIS	STREET ADDRESS, CITY, STATE, ZIP CODE 1251 WEST 96TH STREET INDIANAPOLIS, IN46260				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	(X5) COMPLETION DATE		
R0154	(k) The facility sha areas, common di utensils clean, free	Il keep all kitchens, kitchen ning areas, equipment, and e from litter and rubbish, good repair in accordance		Neither this facility, nor the Administrator had ever receive this citation before and the "report box being marked was an enterest this citation before and the "report box being marked was an enterest this error by the facility Administrator was made aware of this error by the Surveyor during the annual survey, therefore alerting the Administrator to be thorough provide additional attention to detail when completing the undisclosure form. 4) How the corrective action(s) will be monitored to ensure the deficit practice will not recur, i.e., where the deficit practice wi	no" ror. sthe and onit cient hat vill be Care f the) By ges		
	Based on observation record review, the food in 2 of 2 re 2 common areas dated. This had	ation, interview and e facility failed to ensure frigerators located in 2 of was properly labeled and the potential to affect all ff who utilized the	R0154	1) What corrective action(s) to be accomplished for those residents found to have been affected by the deficient practical forms and the were removed and/or appropriately labeled in both refrigerators in question on the first day of the survey. The refrigerator in the game room	n etice: ems		

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

VPGE11 Facility ID:

003282

If continuation sheet

Page 5 of 16

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MU	JLTIPLE CO	NSTRUCTION 00	(X3) DATE SURVEY COMPLETED		
THINDTEIN	or conduction	IDENTIFICATION NOMBER.	A. BUIL			08/11/2011		
			B. WING		DDRESS, CITY, STATE, ZIP CODE	00/11/2011		
NAME OF F	PROVIDER OR SUPPLIER	t			EST 96TH STREET			
RITTENH	HOUSE SENIOR LIV	VING OF INDIANAPOLIS	INDIANAPOLIS, IN46260					
						(7/5)		
(X4) ID PREFIX		STATEMENT OF DEFICIENCIES ICY MUST BE PERCEDED BY FULL		ID PREFIX	(X5) COMPLETION			
TAG	` ·	LSC IDENTIFYING INFORMATION)		TAG	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	DATE		
	Findings include				immediately labeled regarding			
i manigs merade.					contents of staff usage only			
	1 Duning the ini	tial taxe on the demonstic			lunches) for the refrigerator			
	_	tial tour on the dementia			portion and resident usage of			
		11 at 9:10 A.M., the			(donuts for the coffee and do			
	following was ob	oserved:			activity) for the freezer portion the labels are colorful and la			
					enough to be readily visible.	-		
	_	or in the activities room			How the facility will identify of			
	* *	r cup containing peanut			residents having the potentia	al to		
	butter partially c	overed with aluminum			be affected by the same def			
foil with no label or date. An uncovered paper cup was observed with a powdered					practice and what corrective			
					action will be taken:All reside have the potential to be	ents		
	substance inside with no label or date.				affected.3) What measures	will		
		opened jars of grape jelly			be put into place or what sys	•		
		tes on them. There were			changes the facility will make			
	_	uice with no labels or			ensure that the deficient pra	ctice		
	-	a partially eaten ice			does not recur: All staff shall			
		•			receive in-service education	to		
	cream sundae in	the freezer.			include the policy "Storage Procedures". Staff members			
		4.4.5:			shall be made aware that the	I		
		th the Director of Nursing			who do not properly follow th			
		9:35 A.M., indicated the			"Storage Procedures" policy	•		
	food and sundae	should not have been in			receive discipline in the form			
	the refrigerator a	and freezer.			counseling, written repriman	d and		
					the potential for possible termination from their position	nn		
					due to reoccurance.4) How			
					corrective actions(s) will be			
					monitored to ensure the defi	I		
					practice will not recur, i.e., w	•		
					quality assurance program v			
					put into place:The memory of Program Director, with the	aic		
					assistance of the Charge Nu	ırse,		
					will check the refrigerators o			
					unit for five days beginning			
					8/29/11, two times per week	•		
					two weeks, 1 time per week			
					two weeks and two times pe	1		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(x2) MULTIPLE CONSTRUCTION 00			(X3) DATE SURVEY COMPLETED		
MDILM	OI CORRECTION	DENTI TOTATION NOWIDER.	A. BUILDING			08/11/2011		
			B. WIN	_	DDDECC CITY CTATE 7ID CODE	00/11/2		
NAME OF F	PROVIDER OR SUPPLIER				DDRESS, CITY, STATE, ZIP CODE EST 96TH STREET			
RITTENH	HOUSE SENIOR LIV	VING OF INDIANAPOLIS	INDIANAPOLIS, IN46260					
(X4) ID		TATEMENT OF DEFICIENCIES		ID	PROVIDER'S PLAN OF CORRECTION		(X5)	
PREFIX	•	CY MUST BE PERCEDED BY FULL		PREFIX	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	ΤE	COMPLETION	
TAG	REGULATORY OR	LSC IDENTIFYING INFORMATION)	-	TAG	month on going to ensure al	l food	DATE	
					items are properly stored an			
					labeled. Any items found to			
					imporperly stored or labeled			
					immediately be removed fro refrigerator. The Activity Dire			
					along with the Activity Assist			
					will check the refrigerator in	the		
					game room five times per way for three weeks beginning	eek		
					8/29/11 and two times per w	eek		
					on going to ensure all food it	tems		
					are properly stored and labe			
					Any items found to be impro stored or labeled will be rem			
					from the refrigerator.5) By w			
					date the systemic changes v			
					completed:Date of Complete			
					9/30/11 to complete number weeks listed.	OI		
	2. During an obs	servation on 08/09/11 at						
	9:40 a.m., a refri	gerator with freezer unit						
	in the facility gai	me room contained						
	multiple unlabel	ed and undated food						
	items. In the free	ezer, a plastic sealed bag						
	of donuts was un	dated. A paper						
	•	ith ice cream had an open						
		ted. An item wrapped in						
		el secured with rubber						
		eled and undated. A						
	•	with a purple substance						
		nd dated 09/14/10. A 4						
		ice cream container was						
	-	open date. A 1.5 quart						
		cream was opened with						
	_	1.5 quart strawberry ice						
	cream was opened	ed with no open date.						

A. BUILDING B. WING STREET ADDRESS, CITY, STATE, ZIP CODE	2011
STREET ADDRESS CITY STATE ZIP CODE	
NAME OF PROVIDER OR SUPPLIER 1251 WEST 96TH STREET INDIANAPOLIS, IN46260	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDERS PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PERCEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY)	(X5) COMPLETION DATE
Three frozen dinners were in the freezer and unmarked. Two lunch totes, five plastic grocery bags with food items inside, one opened package of cheese slices, a plastic container with cucumbers in liquid and a sandwich wrapped in plastic wrap were all unmarked and undated. During an interview on 08/09/11 at 9:40 a.m., the Dictary Manager indicated staff lunches are kept in this refrigerator/freezer. The Dictary Manager indicated resident person food items were stored here, and the donuts were used for activities for the resident population. During the end of day conference on 08/09/11 at 4:00 p.m., the Administrator and Director of Nursing indicated staff stored lunches in refrigerator/freezer in the facility game room. A policy provided by the Administrator on 08/11/11 at 9:00 a.m., titled, "Storage Procedures," indicated, "Foodshall be properly stored to keep foods safe. Refrigerated Storage 7labeled and dated until used10. Leftovers are refrigerated immediately and used within 72 hours or frozen3. All foods in the freezer are wrapped in moisture proof wrapping"	

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE	CONSTRUCTION	X3) DATE SURVEY		
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING	00	COMPLETED 08/11/2011	
			B. WING		06/11/2011	
NAME OF P	ROVIDER OR SUPPLIER			ET ADDRESS, CITY, STATE, ZIP CODE		
RITTENH	IOUSE SENIOR LIV	/ING OF INDIANAPOLIS	I	WEST 96TH STREET ANAPOLIS, IN46260		
				The second secon	(V5)	
(X4) ID PREFIX		TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL	ID PREFIX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE	(X5) COMPLETION	
TAG		LSC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	DATE	
R0244	scheduled administ Based on observation observation at a time observation of profession of two medications. Findings include: During an observation cart of three pre-set med In the top drawer there were three of cups with medication cart of the word with a paramarked with a result of the pre-set med In the top drawer there were three of the word with a paramarked with a result of the pre-set med In the top drawer there were three of the word with a paramarked with a result of the pre-set med In the top drawer there were three of the pre-set med In the top drawer there were three of the pre-set med In the top drawer there were three of the pre-set med In the top drawer three of the pre-set med In the pre-set med In the pre-set med In the pre-set med In the top drawer three of the pre-set med In the pre-s	ration of the main facility on 08/11/11 at 8:40 a.m., lications were observed. To of the medication cart, clear, plastic medication ations in each of them, aper medication cup	R0244	1) What corrective action(s) be accomplished for those residents found to have been affected by the deficient practice: The nurse in questic regarding this specific incide has received a Corrective Action document regarding this noncomplance. All licensed nurses shall receive in-service education regarding the facil "Medication Administration: General Guidelines". 2) How facility will identify other residenting the potential to be affected and what corrective action we taken: All residents have the potential to be affected. 3) We measures will be put into play what systemic changes the facility make to ensure that the deficient practice does not recur: The Licensed Nurses and Qualified Medication Aides is receive in-service education include the facility policy "Medication Administration: General Guidelines". Licensed Nurses or Qualified Medication Aides who do not follow the	on o	
	_			l l	OII	

´		(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY		
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDIN	NG	00	COMPLI	
			B. WING			08/11/20)11
	PROVIDER OR SUPPLIER		1:	251 WI	DDRESS, CITY, STATE, ZIP CODE EST 96TH STREET		
RITTENE	HOUSE SENIOR LIV	/ING OF INDIANAPOLIS		NDIANA	APOLIS, IN46260		
(X4) ID	SUMMARY S	TATEMENT OF DEFICIENCIES	ID		PROVIDER'S PLAN OF CORRECTION		(X5)
PREFIX	` ·	CY MUST BE PERCEDED BY FULL		PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE		E	COMPLETION
TAG		LSC IDENTIFYING INFORMATION)	Tz	AG	DEFICIENCY)		DATE
	*	t for one resident's			"Medication Administration:		
	medication to be	pulled at a time. She			General Guidelines" policy correctly shall receive		
	indicated the med	dications should be			disciplinary action in the form	ofa I	
	checked off before	re going to the next			writeen reprimand and poten		
	resident. A facili	ity policy for medication			for termination from their pos	ition	
	administration w	as requested at this time.			should there be any		
		-			re-occurence.4) How the		
	A facility policy	dated 04/30/200, titled,			corrective action(s) will be monitored to ensure the defice	cient	
		Administrator: General			practice will not recur, i.e., w		
	Guidelines," was				quality assurance program w		
	· ·	-			put into place:The Resident (
	Administrator on 08/11/11 at 3:45 p.m., and she indicated this was a current				Director will audit the medica		
					carts to ensure medications a not being pre-set. In addition		
		cy indicated, "16.			Resident Care Director shall	i liie	
		ot pre-poured (only			request a return demonstration	on by	
		inister medications for			each licensed nurse and QM	, ,	
		time and only at the time			ensure compliance with the		
	ordered for admi	nistration)"			facility "Medication		
					Administration: General Guidelines" policy. The		
					medication cart audits will be	.	
					performed daily for 5 days		
					beginning 8/29/11, three time		
					per week for 2 weeks, 2 time		
					week for 2 weeks, 1 time per		
					week for 2 weeks and 2 time month ongoing. Results of the		
					audits and return	"	
					demonstrations shall be		
					documented.5) By what date	the	
					systemic changes will be		
					completed:Date of completio 10/15/11 to complete numbe		
					weeks listed.	0	
R0273	(f) All food prepara	ation and serving areas				İ	
102/3		n residents ' units) are					
		ordance with state and local					
		e food handling standards,					
	including 410 IAC	7-24.	<u> </u>				

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION (X3) DATE S			SURVEY		
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING 00			COMPLETED	
			B. WING 08/11/2011			011	
		<u> </u>	b. WIN		ADDRESS, CITY, STATE, ZIP CODE		
NAME OF I	PROVIDER OR SUPPLIEF	R		l	EST 96TH STREET		
DITTENI	HOUSE SENIOD I I	VING OF INDIANAPOLIS			APOLIS, IN46260		
	1003L SENION LI	VING OF INDIANAL OLIS			AI OLIS, III40200		
(X4) ID		STATEMENT OF DEFICIENCIES		ID	PROVIDER'S PLAN OF CORRECTION		(X5)
PREFIX	(EACH DEFICIENCY MUST BE PERCEDED BY FULL			PREFIX	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT	ΤE	COMPLETION
TAG	REGULATORY OR	LSC IDENTIFYING INFORMATION)	-	TAG	DEFICIENCY)		DATE
			RO	273	1) What corrective action(s)	will	10/15/2011
	Based on observ	ration, record review and			be accomplished for those		
	interview, the fa	cility failed to ensure			residents found to have beer affected by the deficient	1	
		kitchen area and safe			practice:All improperly stored	1	
		ich had the potential to			food items were removed an		
		residents in the facility.			appropriately labeled in the		
	effect all of the f	esidents in the facility.			refrigerators and the freezer.	The	
					trash was emptied and the lie	d	
	Findings include	:			replaced on the trash can in		
					question.Temperature logs h		
	On 08/09/11 at 9	9:15 a.m., an initial			been put into place.All impro	perly	
	kitchen tour was	conducted with the			stored food items in the dry		
	Dietary Manage				storage area were removed and/or appropriately labeled.	Tho	
	Bietary Wanage	••			bottles of hand sanitizer and	THE	
	I., 4h - C., 1-:4-1				bleach were removed from the	ne	
		nen refrigerator, contents			dry storage room. The stora		
		re not limited to, two			these items were confused		
	cartons of egg be	eaters opened with no			between facility policy and po	olicy	
	open dates, one	carton of rice milk opened			referenced in the Serv Safe		
	with no open dat	te, two one gallon milk			Training the Dietary Manage		
	iugs opened with	n no open dates, a carton			attended.Cook #1 has receiv		
	1	ith an open date of			Corrective Action document i		
		en salad covered in plastic			regard to not following the fa handwashing policy correctly		
		_			How the facility will identify o		
	_	3/11, and tomato soup			residents having the potentia		
	covered in plasti	c wrap dated 08/03/11.			be affected by the same defi		
					practice and what corrective		
	The lid on a larg	e plastic trash bin in the			action will be taken:All reside	ents	
	kitchen was not	secured due to the volume			have the potential to be		
	of trash.				affected.3) What measures v		
	During the initial tour, the Dietary Manager indicated, the facility lacked				be put into place or what sys		
					changes the facility will make ensure that the deficient prac		
					does not recur: Dietary staff s		
	1	_			receive in-service education		
		of dishwasher, freezer and			include the policies "Storage		
	refrigerator temp	perature logs since April			Procedures" and "Hand		
	2011. The Dieta	ry Manager indicated,			Washing". Dietary staff mem	nbers	
	"We are going to	start."			will also receive in-service		

l i ´		(X2) M	(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY	
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUII	LDING	00	COMPL	
			B. WIN			08/11/20	011
			_	STREET A	ADDRESS, CITY, STATE, ZIP CODE		
NAME OF F	PROVIDER OR SUPPLIER			1251 W	EST 96TH STREET		
RITTENH	HOUSE SENIOR LIV	ING OF INDIANAPOLIS		INDIAN	IAPOLIS, IN46260		
(X4) ID	SUMMARY S	TATEMENT OF DEFICIENCIES	_	ID	T		(X5)
PREFIX		CY MUST BE PERCEDED BY FULL		PROVIDER'S PLAN OF COR PREFIX (EACH CORRECTIVE ACTION S			COMPLETION
TAG	`	LSC IDENTIFYING INFORMATION)		TAG	CROSS-REFERENCED TO THE APPROPRIATE		DATE
			1		education re: proper recording	na of	
	During on intervi	ew on 08/09/11 at 9:25			dishwashing, freezer and	Ĭ	
	_				refrigerator temperatures an	d	
		Manager indicated staff			sanitation policy to include li		
	-	om the front kitchen			remaining on trash cans at a		
	_	before retrieving food			times when not in use.Dietar staff members shall be made		
		rge rear kitchen cooler.			aware that those who do not		
	The Dietary Man	ager indicated kitchen			properly follow the "Storage		
	staff should be da	ating items when opened.			Procedures", "Hand Washing	_{3"}	
					and temperature recording a	nd	
	On 08/09/11 at 11:40 a.m., continued observations of the kitchen were made. In the dry storage area, six gelatin mixes				sanitation policies will receiv	e	
					discipline in the form of		
					counseling, written repriman	d and	
					the potential for possible termination from their postion	a duo	
	•	stored in plastic sealed			to re-occurence.4) How the	Tuue	
	-	n dates. An opened four			corrective action(s) will be		
	-	ocolate chips was not			monitored to ensure the defi	cient	
	_	dry rice was opened and			practice will not recur, i.e. wh		
	not sealed. A clea	ar plastic pitcher was			quality assurance program v	/ill be	
	inside the flour b	in. Six bottles of hand			put into place: The Dietary		
	sanitizer and five	one gallon jugs of			Manager, or her designee, was audit the refrigerators, freeze		
	bleach were store	ed on a shelf next to			and dry storage room to ens		
	paper products in	the same area			food itmes are being	0	
	designated for dr				appropriately stored and lab	eled.	
	aosignatea for ar	y 100 u stol uge .			In addition the Dietary Mana	-	
	During on observ	vation on 08/09/11 at			or her designee, will audit th		
	_				proper taking and recording	ot	
	· ·	#1 washed hands for 5			temperatures for the dishmachine, refrigerators a	ad	
	seconds.				freezer, and that all trash car		
					have their lids on at all times		
	During an observ	vation on 08/09/11 at			when not in use.Audits shall		
	12:10 p.m., in a c	cooler marked #3 in the			include noting that cleaning		
	service kitchen, o	one gallon milk was			supplies are not stored in for	od	
		with no open date,			storage areas. The above		
	_	opened with no open			mentioned audits will be performed daily for 5 days		
		prune juice had open date			beginning 8/29/11, three time	es	
		ttles of salad dressing			per week for 2 weeks, 2 time		
	01 00/1/, two 00	uics of Salau ulessing			, 3	- F	

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 08/11/2011				
NAME OF PROVIDER OR SUPPLIER RITTENHOUSE SENIOR LIVING OF INDIANAPOLIS			STREET ADDRESS, CITY, STATE, ZIP CODE 1251 WEST 96TH STREET INDIANAPOLIS, IN46260					
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE			
IAG	with no open date cream cartons we freezer marked # dough was in a part of the An observation of Cook #1 entered hands. Cook #1 cooler and poure left the kitchen at the During the end of 08/09/11 at 4:00 and Director of Market provide facility part of the Afacility policy Administrator or titled, "Hand Was hands are washed Nutrition Service and rub well,for seconds" A facility policy Administrator or titled, "Storage F"Dry Storage of areas are used for Chemical/poison in food storage at are labeled, dated	es and two half gallon ice ith no open date. In a it2, peanut butter cookie plastic bag unsealed. on 08/09/11 at 12:20 p.m., kitchen and did not wash retrieved dressing form did it into a bowl. Cook #1 rea. of day conference on p.m., the Administrator Nursing were asked to policies on kitchen techen hand washing. provided by the in 08/11/11 at 9:00 a.m., shing," indicated, "All did: A. When entering the es DepartmentAdd soap for a minimum of 20	IAG	week for 2 weeks, 1 time pe week for 2 weeks and 2 time month ongoing. Results of t audits shall be documented. what date the systemic char will be completed:Date of completion: 10/15/11 to com number of weeks listed.	r es per he 5) By ges			

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION 00			(X3) DATE SURVEY COMPLETED		
THETETAL	or connection	IDENTIFICATION NOMBER.	A. BUILI			08/11/20	
NAME OF PROVIDER OR SUPPLIER RITTENHOUSE SENIOR LIVING OF INDIANAPOLIS			B. WING GOTTI/2011 STREET ADDRESS, CITY, STATE, ZIP CODE 1251 WEST 96TH STREET INDIANAPOLIS, IN46260				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PERCEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		I	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
R0296	(EACH DEFICIENCY MUST BE PERCEDED BY FULL		R02	296	1) What corrective action(s) be accomplished for those residents found to have beer affected by the deficient practice:The nurse in questic regarding this specific incide has received a Corrective Action document regarding this noncompliance. All Licensed Nurses shall receive in-serviceducation regarding the facil "Nebulizer Medications: Obervation" policy.2) How the facility will identify other residence.	on on ont ottion d ce ity's	10/12/2011

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED 00 A. BUILDING 08/11/2011 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 WEST 96TH STREET RITTENHOUSE SENIOR LIVING OF INDIANAPOLIS INDIANAPOLIS, IN46260 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) PREFIX PREFIX (EACH DEFICIENCY MUST BE PERCEDED BY FULL COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE having the potential to be affected by the same deficient practice The record for Resident #50 was on and what corrective action will be 08/11/11 at 9:10 a.m. taken:All residents receiving nebulizer treatments have the potential to be affected.3) What Diagnoses included, but were not limited measures will be put into place or to Alzheimer's dementia, chronic what systemic changes the facility obstructive pulmonary disease, and a will make to ensure that the history of bronchitis. deficient practice does not recur:The Licensed Nurses shall receive in-service education to A recapitulation dated for August 2011 include the facility policy with a current physician's order, indicated "Nebulizer Medications: Resident #50 was to receive a nebulizer Observation". Licensed Nurses treatment one dose each shift for who do not follow the "Nebulizer Medications: Observation" policy shortness of breath and wheezing. correctly shall receive disciplinary action in the form of a written During a medication pass observation on reprimand and potential for termination from their position 08/10/11 at 11:10 a.m., LPN #2 retrieved should there be any Resident #50 from the activity room and re-occurence.4) How the escorted the resident to resident's room. corrective action(s) will be LPN #2 washed hands, donned gloves, monitored to ensure the deficient added medication to medication chamber practice will not recur. i.e., what quality assurance program will be of breathing mask and initiated the put into place: The Resident Care breathing treatment. LPN # 2 did not Director will audit the clinical assess the resident's pulse rate before, records of those residents during or after the treatment. LPN #2 did receiving nebulizer treatments to ensure compliance with the not auscultate Resident #50's lung sounds facility "Nebulizer Medication: with a stethoscope before, during or after Observation" policy. In addition the treatment. LPN #2 did not check the Resident Care Director shall Resident #50's oxygen saturation before, directly observe the nuses during administration of a nebulizer during or after the treatment. LPN #2 treatment for return escorted Resident #50 back to activities. demonstration of proper protocol being followed. These audits will During an interview on 08/10/11 at 11:18 be performed 5 times per week for 2 weeks beginning 8/31/11, 3 a.m., LPN #2 indicated, lung sounds of

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY			
AND PLAN OF CORRECTION IDENTIFICATION NUMBER		IDENTIFICATION NUMBER:	A. BUILDING 00		00	COMPLETED		
			B. WING			08/11/2011		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
DITTENI		ANC OF INDIANADOLIS	1251 WEST 96TH STREET					
RITTENHOUSE SENIOR LIVING OF INDIANAPOLIS			INDIANAPOLIS, IN46260					
(X4) ID	SUMMARY STATEMENT OF DEFICIENCIES		ID PREFIX		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE	(X5)		
PREFIX TAG	(EACH DEFICIENCY MUST BE PERCEDED BY FULL			TAG	CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	COMPLETIO DATE)N	
IAG	REGULATORY OR LSC IDENTIFYING INFORMATION) Resident #50 were auscultated at 7:30		+	IAU	times per week for 2 weeks,			
	a.m. and were cle				time per week for 2 weeks ar			
	a.iii. aiid wele cie			times per month ongoing. Results of the audits and re		eturn		
	During on intervi	iov. on 09/10/11 at 11:20						
	_	iew on 08/10/11 at 11:30 r of Nursing (DoN)			demonstrations shall be documented. 5) By what da	te		
	*	• , ,			the systemic changes will be			
		uld provide a policy for bulizer treatments.			completed:Date of completio	n:		
	administering ne			10/12/11 to complete number weeks listed.	r of			
	A facility policy	dated 11/15/1010 titled,						
	"Nebulizer Medi							
		the DoN on 08/11/11 at						
	-	e indicated this was a						
	current policy. The facility policy indicated, "Observation and assessment of the resident prior to, during and following a nebulizer treatment is conducted by licensed nursing staffTo promote resident health and independence through early detection of, and attention to respiratory issues, and any adverse							
	effects and health							
	treatment administered. Process 1. Prior to and following administration of inhaled							
	nebulizer medications, licensed nursing							
	will observe resident respirations; check							
		[saturation], pulse and						
	auscultate lungs,	2 3 1						
	<i>5</i> -,							